

# Privacy Policy for Diesel and Automotive Technician

**Effective Date: 1 December 2024**

Diesel and Automotive Technician ("we," "our," "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you use our ChatGPT service ("Service"). Please read this Privacy Policy carefully before using the Service.

By using the Service, you agree to the collection and use of information in accordance with this policy.

## 1. Information We Collect

We may collect the following types of information when you use our Service:

### a. Personal Information:

- **Account Information:** If you create an account to access the Service, we may collect your name, email address, username, and password.
- **Communication Data:** Information you provide when interacting with ChatGPT, including text-based conversations, queries, or requests.

### b. Non-Personal Information:

- **Usage Data:** We may collect information on how the Service is accessed and used. This includes information like your device type, IP address, browser type, and operating system.
- **Cookies:** We may use cookies to improve the user experience on our Service. Cookies are small files placed on your device to store information like session data or preferences.

## 2. How We Use Your Information

We use the information we collect for the following purposes:

- **Provide and Improve the Service:** To deliver responses via ChatGPT and improve the system's performance.
- **Personalization:** To personalize interactions and improve the quality of responses you receive.
- **Communication:** To send you updates or notifications regarding the Service, including security alerts or changes to the privacy policy.
- **Analytics:** To monitor and analyze usage trends and improve the Service's functionality.

## 3. How We Protect Your Information

We implement security measures to protect your personal information from unauthorized access, alteration, or disclosure. However, no method of transmission over the Internet or electronic storage is 100% secure, so we cannot guarantee absolute security.

## 4. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy. Once the information is no longer required, we will securely delete or anonymize it.

## 5. Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your data in the following limited circumstances:

- **With service providers:** We may share your information with third-party vendors or service providers who assist us in delivering the Service (e.g., hosting providers, analytics services).
- **Legal Compliance:** We may disclose your information if required to do so by law or to respond to legal requests (such as a subpoena or court order).
- **Business Transfers:** In the event of a merger, acquisition, or asset sale, your information may be transferred to the new owner.

## 6. Your Rights

Depending on your location and applicable laws, you may have certain rights regarding your personal information, including:

- **Access and Correction:** You have the right to access and request corrections to any personal information we hold about you.
- **Deletion:** You may request the deletion of your personal information, subject to certain exceptions (e.g., for legal compliance).
- **Opt-Out:** You can opt out of receiving marketing communications from us by following the instructions in our communications.

To exercise any of these rights, please contact us at [Insert contact email].

## 7. Children's Privacy

Our Service is not intended for children under the age of 13. We do not knowingly collect or solicit personal information from children under 13. If we learn that we have collected personal information from a child under 13, we will delete that information as quickly as possible.

## 8. Third-Party Links

Our Service may contain links to external websites or services not operated by us. We are not responsible for the privacy practices of these third-party sites. We recommend reviewing the privacy policy of any external sites you visit.

## 9. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page, along with the updated date at the top of the page. It is your responsibility to review this Privacy Policy periodically for any changes.

## 10. Contact Us

If you have any questions about this Privacy Policy or wish to exercise your rights regarding your personal information, please contact us at:

**Email:** [charlesm@kastraining.co.za](mailto:charlesm@kastraining.co.za)